

Date: 5th July 2019

Ref: SNOSA/2019/Invitation

To: Members
SNO Groups (Africa, Europe, Asia Pacific, America)
Cooperating Partners
Telecoms and ICT Industry
Academia and R&D Institutions

For your reply

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**Subject: Invitation to the Service and Network Operations
Southern Africa (SNOSA) 2019 Meeting,
4 – 6 September 2019, Hilton Hotel, Windhoek,
Namibia**

Dear Members, Cooperating Industry Partners and Academia,

I am pleased to announce that, at the kind invitation of Telecom Namibia, ***the Service and Network Operations Southern Africa (SNOSA) 2019 Meeting*** will be held from 4 to 6 September 2019 at Hilton Hotel, in Windhoek, Namibia. The venue will be announced once confirmed.

The forum allows for the sharing of information, expertise, latest thinking and has a direct impact on changing or implementing new recommendations that apply to network and service management. SNOSA focuses on service and network operations and strives to drive standards bodies and industry organizations by being the "voice of service and network operations".

SNOSA has three general areas of interest. These are:

- **Network Management** - covers topical areas related to the operations of telecoms /ICT networks across fixed, mobile and next generation networks
- **Service Management** - covers topical areas related to the service management of telecoms networks across fixed, mobile and next generation networks
- **New and Hot Topics** - covers topical areas related to transformation and migration to new and future technologies like 5G.

During the course of three days, the meeting will aim to encourage participation in the identification, development and implementation of network and service management activities for operations as well as disseminate information relating to network and service management operations, techniques and procedures for new technologies.

SNOSA provides an opportunity for manufacturers to make known their products, services and solutions into SNO. Sponsors and other stakeholders who may be interested in contributing to SNO can contact us. The facilitator's details are available at the SNOSA websites www.snosa.org and snosa.sata-sec.net.

All information pertaining to this meeting is available from the event websites and all speakers' topics for presentations/contributions will be received until **Friday 30th August 2019**.

Separate to this invitation is a guide for the speakers, the draft agenda, call for sponsorships and call for participation.

Yours sincerely,

J Munodawafa

Jacob Munodawafa
Executive Secretary